

TAKE SAFETY BY STORM

PREPARING FOR SEVERE WEATHER

When severe weather strikes, our teams at MidAmerican Energy spring into action to assess damage, make repairs and safely restore power to each and every customer. While we're always working to improve the resiliency of our systems and keep outages rare and brief, we want you to be prepared for the summer storm season, too!

BEFORE BAD WEATHER ROLLS IN...

Restock your emergency safety kit with essential items you may need during a power outage like flashlights, chargers, food, first aid and other supplies.

What we do: Our operations center monitors the weather and our systems in real time, coordinating with the rest of our team to ensure we have crews on standby in areas most likely to be impacted by storms. Plus, our field crews conduct frequent inspections, noting potential problems before any storms hit, like a tree limb that needs pruning or a pole that needs replaced.

DURING A SEVERE STORM ...

Stay inside and stay safe. If you experience a power outage during a storm, report it to us online or by phone.

What we do: Once it's safe, our crews travel to areas hit hardest by the storm, assessing damage and beginning repairs. We also have teams focused on addressing potential public safety hazards and responding to locations where emergency services request our assistance. Our restoration process prioritizes circuits that serve the most customers and critical public facilities so the communities we serve have safe, reliable power as fast as possible.

WHEN THE STORM HAS PASSED ...

Check for damaged equipment – your home's service connection may be damaged, which will prevent your power from coming back on. And, always use a licensed electrician to make any needed repairs.

What we do: Once we wrap up repairs, we evaluate how our systems and teams perform after each severe weather event to identify ways to improve our response times and systems in the future.

BE PREPARED FOR STORMS AND OUTAGES!

Sign up for outage alerts and learn more at [MidAmericanEnergy.com/storm-safety](https://www.MidAmericanEnergy.com/storm-safety).

MAY IS NATIONAL ELECTRICAL SAFETY MONTH



KNOW WHAT TO DO IF ...



YOU SEE A DOWNED POWER LINE

- ▶ Stay far away and always assume it's energized. Even being near a power line without touching it can allow electricity to pass through your body, which can have severe or even deadly consequences.
- ▶ Don't try to move the fallen line with another object, as electricity can travel through it to your body. Energized downed lines — and even those safely in the air — can electrify nearby objects without making physical contact.
- ▶ Dial 911 to report the emergency and call our emergency line at **800-799-4443**.



YOUR VEHICLE KNOCKS DOWN A UTILITY POLE, AND A POWER LINE FALLS

- ▶ Stay inside your vehicle — where you are not a part of electricity's path to the ground — and avoid touching any metal.
- ▶ Warn others to stay far away and not to assist you. Instead, have them call us at **800-799-4443** and dial 911 from a safe distance.
- ▶ Wait for a qualified person to verify the line is not energized and tell you it's safe to leave your vehicle.
- ▶ If you must leave the car because of danger, jump clear of the vehicle with both feet together. Avoid touching your vehicle and the ground at the same time. Then shuffle away, keeping both feet firmly on the ground.



YOUR CIRCUIT BREAKER TRIPS

- ▶ Turn off or disconnect anything that may have caused a circuit breaker to trip or a fuse to blow.
- ▶ If you need to reset a circuit breaker, firmly turn it off and back on again.
- ▶ If you need to replace a fuse, start by turning off the main switch, and replace the fuse with the proper amperage.



Get more electrical safety tips at [MidAmericanEnergy.com/safety](https://www.midamericanelectric.com/safety).

RENEWABLE ADVANTAGE 2023 WRAP-UP

The Renewable Advantage program is available to customers who want to voluntarily contribute to the growth of renewable energy in our service area.

Thank you to all who contributed! At the end of December 2023, MidAmerican's Renewable Advantage program had 492 monthly contributors and 10 one-time or periodic contributors. On average, monthly contributors gave \$3.90, and one-time or periodic contributors gave \$7.80.

CONTACT



Residential service
888-427-5632



Business service
800-329-6261



Downed lines
800-799-4443



Gas leak
800-595-5325



Planning to dig
811



Automated phone
payment line
800-432-4524