

PROPERTY DAMAGE CLAIM FORM



To help us process your claim, please refer to the instructions on the reverse side of this form.

Name: _____ MidAmerican Acct. No.: _____

Mailing Address (include city, state and zip code): _____

Email Address: _____

Telephone: Daytime (_____) _____ Evening (_____) _____

PROPERTY DAMAGE/LOSS or VEHICLE DAMAGE:

Name: _____

Address of Event/Incident: _____

Date of Incident: _____ Time (estimate if unknown): _____ please circle: A.M. or P.M.

Describe Event/Incident/Damage (be specific): _____

Please list damaged items below and attach itemized estimates, bills or other cost verification. If receipts are attached, please check the box. Please attach an additional page, if needed. For vehicle damage, please provide two estimates for repairs.

REPAIRED ITEMS					
ITEM	MAKE OR BRAND	MODEL AND YEAR	REPAIR COST	REPAIRED BY	INVOICES/RECEIPTS ATTACHED
1.					
2.					
CLAIM AMOUNT TOTAL					

UN-REPAIRABLE ITEMS					
ITEM	MAKE OR BRAND	MODEL AND YEAR	ORIGINAL COST	CURRENT REPLACEMENT COST*	INVOICES/RECEIPTS ATTACHED
1.					
2.					
3.					
4.					
5.					
CLAIM AMOUNT TOTAL					

CLAIM AMOUNT OTHER _____

* Generally, only actual damages are recoverable. MidAmerican Energy will pay the fair market value of damaged property; it will not pay full replacement cost. Fair market value is determined by deducting a reasonable percentage of depreciation from current replacement cost.

By providing an email address and signing this Property Damage Claim Form, I agree to conduct this claims transaction and related communications via electronic means at the email address provided.

Signature: _____ Date: _____

FOR INTERNAL USE ONLY: Received in Quality Assurance: _____ By _____

PLEASE TAKE A MOMENT...

We have been notified that you may have sustained a loss and would like to present a claim to MidAmerican Energy for consideration.

This claim form is not an agreement for payment. To evaluate your claim, we must determine how the incident happened, whether or not we have legal liability for the incident, the extent of your damages, and what the law considers fair compensation. Below are some frequently asked questions about filing a claim.

WHO IS RESPONSIBLE FOR DAMAGES?

MidAmerican Energy is not responsible for damages that we do not cause or that are the result of forces beyond our control. For example, in most instances we are not responsible for power outages or voltage fluctuations, especially if caused by weather-related conditions (such as lightning, floods, or extreme heat or winds) or other damages to our facilities caused by a third party. The general rules and regulations of our tariffs, on file with the regulatory agencies within our service area, address such situations and indicate that we are not responsible under certain circumstances.

HOW WILL YOUR CLAIM BE PROCESSED?

Each claim is reviewed case-by-case based on the information you provide and our investigation (which may involve the review of records, interview of employees or witnesses, and a technical evaluation). This can take some time depending on the complexity of the incident and the quality of the information you provide. Our goal is to reach a decision on your claim within 30 business days after receiving the completed claim form. However, if there are complex issues involved or if we need additional information, the process may take longer. When our investigation is complete, we will either call you or send you a letter or email with our conclusion.

WHAT ARE YOUR CLAIM OPTIONS?

You may wish to refer your claim to your insurance company. The insurer may be able to reimburse your losses without an investigation. If so, your insurer and MidAmerican Energy can then determine whether or not we have any responsibility for the damages and, if so, agree on the amount due.

WHAT SUPPORTING DOCUMENTATION IS NEEDED?

You also have a responsibility in this process. You should forward copies of all receipts, retaining copies, so you can provide full and accurate documentation of any loss or damage suffered. Retain damaged property, parts and repairable items until the claim is concluded. You must also mitigate your damages, which means that you have the duty to make sure that damages or expenses incurred because of an incident are not accumulating needlessly and that they are reasonable in relation to the loss.

For Property Damage:

1. Detailed repair estimates for repairable items.
2. Statement from the serviceperson stating why the item is un-repairable, and invoices or purchase records showing date purchased for un-repairable items.

Please be aware, if an item of property is not economical to repair, the "actual cash value" is determined by deducting a reasonable percentage of depreciation from current replacement cost. That is the legitimate amount owed. Keep un-repairable items available for inspection.

FOOD SPOILAGE

Please be aware that you are responsible to mitigate your food loss.

Please note: MidAmerican Energy evaluates food spoilage complaints based on the recommended guidelines from the U.S. Department of Agriculture:

1. A fully stocked freezer will usually keep food frozen for two days after losing power.
2. A half-full freezer will usually keep food frozen about one day.
3. In the refrigerator, food will usually keep up to six hours, depending on the temperature of the room.

SUBMIT CLAIM

You can help us to quickly process your claim by completing the claim form as thoroughly as possible, and by providing complete and accurate supporting documentation. MidAmerican Energy will review all documentation in support of the claim. Complete each applicable section of the enclosed "claim form" and include any supporting documents. Submit by sending an electronic, scanned claim via email at **cquality@midamerican.com** or mail to:

Quality Assurance
Attn: Claims
MidAmerican Energy Company
P.O. Box 4350
Davenport, IA 52808-4350